
MEMORANDUM

Property Management

Date: March 22, 2012
From: Steve Klein
To: Eduardo Jalles
Aqua Genesis USA Inc.
420 Vista del Mar – Aptos, CA 95003
Reference: Scalewatcher Performance



I am writing this letter on the behalf of the Orange County Fire Authority to thank you for such a great product.

We installed the first Scalewatcher System back in February 2009 at the main water inlet to our facility, since then we were so pleased with the results we soon installed 4 more devices in our other Fire Stations.

I would like to inform you that since we are using the Scalewatcher technology to condition our hard water, we have saved thousands of dollars in expensive maintenance for our tankless water heaters, in the past we have had very high maintenance expenses to keep our systems running correctly. To this date our systems are as clear as day one when they were installed. Between my plumber and me we call this system, Our Magic Beans!

The Dishwashers were all scaled up with white cloudy residue before installing the system and now they look like they just came off the showroom floor. Service calls have been reduced by 40% and equipment is lasting longer.

We also had scale build up in our showerheads and now they are all crystal clear and no issues with the holes being clogged up. This reduces us from having to go out and clean or replace the heads on the showers and faucets.

This experience has led OCFA to outfit our other Firehouses with the Scalewatcher system so I recently have placed an order for 6 more units. I will be ordering more of them when my budget allows me to purchase them.

I have estimated about \$1,500.00 per savings each year at each Firehouse that we have it on. Service calls for Dishwashers and Tankless water heaters have been reduced or eliminated. Also our shower doors are not getting damaged as much from the hard water.

I highly recommend to anyone who is having any hard water issues and a tankless water heater system to run out and purchase this system before you have any failure and spend hundreds of dollars that you did not need to spend.

I personally love this system and as I say my plumber and I call this system, Magic Beans! If you want clean pipes and great results call Aqua Genesis.

Once again OCFA thanks you for such a great product and we look to continuing doing business with you.

Sincerely,

S Klein

Steve Klein
Facilities Manager
Orange County Fire Authority

Orange County Fire Authority Addendum to Scalewatcher Testimonial

The Orange County Fire Authority is a regional fire service agency that serves 22 cities in Orange County, California. The OCFA protects over 1,400,000 residents from its 66 fire stations located throughout Orange County. Among the 22 cities are found Anaheim, Brea, Huntington Beach, Irvine, Laguna Beach, Newport Beach, Orange, Garden Grove, etc.



Details about the application

Date: First Scalewatcher installed February 2009
Total Scalewatcher units installed to date: 11

Model: CM2

Pipe Diameter: 1 ½” and 2”

TDS: 345 to 498 ppm

Hardness: 18 to 28 gpg

Coil: standard two layers of 20 to 25 windings each installed at the main water inlet of each fire house.

Equipment Protected: Tankless water heaters, shower heads and shower doors, dishwashers, toilets, general plumbing.